

Special Education Resolution Center

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<http://serc.okstate.edu>

918-270-1849
888-267-0028 (toll free)



This program is funded by the Oklahoma State Department of Education.



**The National Center on Dispute
Resolution in Special Education**

"Encouraging the use of mediation and other collaborative strategies to resolve^[SEP] disagreements about special education and early intervention programs."

www.directionservice.org

Oklahoma Exemplar Program

SERVICES

- * IEP Facilitation
- * Mediation
- * Due Process
 - * Facilitated Resolution Session

Helping schools and families
resolve issues
at the earliest stage possible.

Alternative Dispute Resolution

- * IEP facilitation
 - * Facilitator attends the IEP meeting.
 - * Facilitates conflict as the parties discuss the IEP.
 - * Success - Ends with an agreed upon IEP.

- * Mediation
 - * Mediator conducts mediation session.
 - * Facilitates the conversation and mediates conflict.
 - * Success - Mediation Agreement.

How do I ask for an IEP Facilitation?

- * Call SERC. We will send you form to request an IEP Facilitation.
- * Can be requested by school or by a family.
- * Intake determines if IEP facilitation is appropriate.
- * All parties must agree to use a neutral facilitator.
- * Parents must return form and Consent for Release of Information.

How Do I Ask for a Mediation?

- * Call SERC. We will send you the necessary forms and a mediation manual.
- * Either a parent or a school may request a mediation.
- * All parties must agree to mediation. It is a voluntary process.
- * Parent must submit an agreement to use Mediation and a Consent for Release of Information. Schools also submit an agreement to use Mediation.
- * If the school asks the parents to engage in Mediation, then the school must also give parents a copy of their parental rights in special education.



Due Process Hearings Oklahoma

2009-2018

WHAT DID WE LEARN?

- * Data shows that the introduction and acceptance of ADR programs have decreased due process requests.
- * Only a few counties have multiple due processes in one year. Those counties tend to be counties of higher population.
- * After a significant drop in 2011-12, the number of due process requests remain lower than in the past, but seem to be increasing this year.

I suppose leadership at one time meant muscles...



...today it means getting along with people.

--Indira Gandhi.

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Feel free to call any time to talk. I can
brainstorm ideas, try and give you
options to resolve disputes...